

CALIFORNIA SKIN SURGERY CENTER, Inc.

GREGORY M. BRICCA, M.D., Inc.

9269 Sierra College Blvd, Roseville, CA 95661

Office 916-772-1585 Fax 916-772-5685

PATIENT RIGHTS

The patient has the right to:

1. Treatment without regard to sex, cultural, economic, educational, religious background, or the source of payment for care.
2. Considerate and respectful care.
3. The patient has the right to be free from all forms of abuse or harassment.
4. The patient has the right to exercise his/her rights without being subjected to discrimination or harassment.
5. The knowledge of the name of the physician who has primary responsibility for coordinating his care and the names and professional relationships of other physicians who will see him and the credentials of health care professionals involved in his care.
6. Receive information from his physician about his illness, his course of treatment, and his prospects for recovery in terms he can understand. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
7. Receive the necessary information about any proposed treatment or procedure to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate course of treatment or non-treatment and the risks involved in each, and the name of the person who would carry out the treatment or procedure.
8. Participate actively in decisions regarding his medical care. To the extent permitted by law, this includes the right to refuse treatment.
9. Full consideration of privacy concerning his medical care program. Case discussion, consultation, examination, and treatment are confidential and shall be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual.
10. Confidential treatment of all communications and records pertaining to his care. His written permission shall be obtained before his medical records are made available to anyone not concerned with his care.
11. Reasonable responses to any reasonable request he makes for services.
12. Reasonable continuity of care and to know in advance the time/location of appointments and the physician providing the care.
13. Be advised if physician proposes to engage in or perform human experimentation affecting his care or treatment. The patient has the right to refuse to participate in such research projects.
14. Be informed by his physician or designee of his continuing health care requirements.
15. Examine and receive an explanation of his bill regardless of source of payment.
16. Have all patients' rights explained to the person who has legal responsibility to make decisions regarding medical care on behalf of the patient.
17. Express any grievances or suggestions verbally or in writing to Center Management at 9269 Sierra College Blvd, Roseville, CA 95661 or call (916) 772 -1585 or CA Dept. of Public Health, 980 9th Street, Sacramento, CA 95814, District Administrator at 916-663-5800 or Office of Medicare Beneficiary Ombudsman at <http://www.cms.hhs.gov/center/ombudsman.asp>

PATIENT RESPONSIBILITIES

Good communication is essential to a successful physician-patient relationship. To the extent possible, patients have a responsibility to be truthful and to express their concerns clearly to their physicians.

Patients have a responsibility to provide a complete medical history, to the extent possible, including information about past illnesses, medications, including over the counter products and dietary supplements and any allergies or sensitivities, hospitalizations, family history of illness, and other matters relating to present health.

Patients have a responsibility to request information or clarification about their health status or treatment when they do not fully understand what has been described.

Once patients and physicians agree upon the goals of therapy, patients have a responsibility to cooperate with the treatment plan. Compliance with physician instructions is often essential to public and individual safety. Patients also have a responsibility to disclose whether previously agreed upon treatments are being followed and to indicate when they would like to reconsider the treatment plan.

Patients generally have a responsibility to meet their financial obligations with regard to medical care or to discuss financial hardships with their physicians.

Patients should inform their provider about any living will, medical power of attorney, or other advance directive that could affect their care

Patients should also have an active interest in the effects of their conduct on others and refrain from behavior that unreasonably places the health of others at risk.

Patients should inquire as to the means and likelihood of infectious disease transmission and act upon that information which can best prevent further transmission.

Patients are responsible for providing a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if required by his/her provider.

CALIFORNIA SKIN SURGERY CENTER, Inc.
GREGORY M. BRICCA, M.D., Inc.
9269 Sierra College Blvd, Roseville, CA 95661
Office 916-772-1585 Fax 916-772-5685
ADVANCED DIRECTIVES

POLICY:

California Skin Surgery Center recognizes the special nature of the perioperative period with regard to the applicability of Advanced Directives for Health Care. Patients are advised of their right to make choices regarding life-sustaining treatment (including resuscitative measures) on the consent form and indicate whether or not they have an Advance Directive/Living Will/Health Care Proxy. **The Center does NOT honor “do not resuscitate” orders within Advance Directives.**

The patient’s autonomy must be respected as the professional responsibility of the health care team.

DEFINITIONS:

1. Durable Power Of Attorney

The Durable Power of Attorney (DPA) is a document that records the appointment of a surrogate decision-maker for a patient. The DPA and other advance directives guide decision making when the patient is unable to make decisions or when the patient elects to transfer decision making (to a surrogate).

Effective July 1, 2000, the “Health Care Decisions Law” (AB 891-Chapter 658) replaced the Natural Death Act and the laws governing Durable Powers of Attorney for Healthcare. However, patient’s with existing Advance Directives do not have to execute new ones. All valid Durable Powers of Attorney for Healthcare, executed Natural Death Act Declarations and Emergency Medical Services Pre-Hospital Do Not Resuscitate (DNR) forms remain valid, even if they are executed on or after July 1, 2000.

2. Surrogate Decision Making

If a patient becomes incompetent, a surrogate gives informed consent about medical procedures for patient . A surrogate can be:

- * Someone given Durable Health Care Power of Attorney by the patient while (s)he was competent
- * A family member, usually designated by state statues
- * The patient’s primary physician may also appoint a surrogate decision maker unless otherwise specified in a written advanced health care directive

A surrogate makes decision based on the living will or other statements made by patient, if available. In the absence of a living will or other statement, surrogate makes decisions based on the best interest of the patient.

3. Healthcare Instructions

People who do not wish to appoint a health care agent pursuant to the power of attorney, or be bound by the limitations of the Natural Death Act, may now issue binding “healthcare instructions”.

4. Healthcare Decisions

Healthcare decisions are expressly defined to include:

- The selection or discharge of health care providers or institutions
- The approval or disapproval of diagnostic tests, procedures and programs of medication
- Directions to provide, withhold or withdraw artificial nutrition and hydration, and all other forms of health care including CPR

PROCEDURE:

The guidelines below will be followed when staff are presented with Advanced Directives for Health Care orders.

- 1 . Patients who present to California Skin Surgery Center with Advanced Directives will be identified to the Medical Director and/or patient’s Physician prior to the procedure being performed.

Under the Health Care Decisions Law, patients with capacity may now designate or disqualify another person to act as a surrogate to make healthcare decisions by personally informing the supervising healthcare provider *orally or in writing*. An oral designation of a surrogate must be promptly recorded in the patient’s chart and is effective only during the course of treatment or illness during the stay in the health care institution when the designation is made (Probate Code 4711 and 4715)

2. The Medical Director and/or the Physician will review the document to ensure the patient’s request can be honored. Acceptance of the patient request will be documented in the patient’s chart.
3. A copy of the document will be placed in the patient’s chart.
4. Patient admission will follow the usual process for informed consent.
5. The patient retains the right to modify or rescind all or part of the agreements reached prior to the procedure.
6. Upon discharge, the copy of the document will remain in the patient’s chart.
7. In the event it becomes necessary to transfer the patient to the hospital for further care, a copy of the Advanced Directives for Health Care shall be sent with the patient and the admitting department will be notified.

NOTE: For more information, or to obtain CMA’s new advance health care directive that replaces the Durable Power of attorney for Healthcare and Natural Death Act Directive forms, contact the California Medical Association at 800/592-4262 or request the forms from the California Skin Surgery Center.